

Training Facility Operating Policies

1. Training sessions need to be paid for upon completion of the first session. This would be the time to decide if you want to do a package of 8 sessions for \$160 or 4 sessions for \$100. We accept Venmo: Heel.Sit Paypal: heel.sit.dog@gmail.com Cash or Check

2. Refunds for sessions will be given if the request is received 24 hours before the first session starts. No refunds will be given for requests received within the 24 before class starts or after the session has begun. All other refunds are at our discretion and are given only if we feel we have failed to meet our obligation. It is up to the client to schedule sessions via pawpartner.com and do the follow up work. We do not charge for cancellations but it is up to the client to reschedule. I care very much about your success with your dog but there is only one of me and many of you.

3. We understand that life is busy and therefore do not charge for cancellations or missed sessions. In return we ask that clients be understanding of the fact that working with animals all day is very unpredictable and they often don't work on our schedule so we may also have to occasionally reschedule sessions.

4. If your dog is sick, please reschedule. If you have a question about what is allowed please contact the instructor. Since we use a lot of treats during training and also may ask for a lot of physical activity if your dog is having tummy troubles it is safest to post pone.

5. Dogs in heat are not allowed in the building. Even in home sessions are not recommended during your dog's heat cycle because she may not be feeling her most focused best.

6. Dogs must be on leash until they are inside and the instructor gives permission to release them.

8. Please clean up after your dog.

9. Please don't allow dogs to meet or approach other dogs without permission from staff.

10. Young children must be supervised by an additional adult so the primary handler of the dog can devote their full attention to class.

Waiver of Liability & Informed Consent Release

Name of dog: _____

Breed: _____ Age: _____

I, the undersigned, have enrolled myself and my dog in dog training classes, private consultations, workshops or other related activities (Classes) offered by Heel.Sit, LLC.

By signing hereunder, I certify that I have been informed and understand that there is always some unavoidable risk of injury involved when working with animals, especially animals with behavioral issues.

I acknowledge that dogs can be inherently difficult to control and that not all dogs will be under control at all times resulting in the possibility of injury to myself, my dog, my family members, or third parties. Additionally, I have had full opportunity to discuss all concerns I have about the foregoing risks with Heel.Sit, LLC and its authorized representatives. I hereby accept and assume, without reservation, all risks associated with my participation in training, including, but not limited to: the risks of any and all injuries to myself, my dog and any of my family members or third parties who may attend; the risks that my dog may cause injury to other persons and/or dogs involved in training; and the risks that saliva, water, food, snow and/or other debris may be present in the training area.

I have read and understand Heel.Sit, LLC's Training Facility Operating Policies (first page), and agree to abide by them to the extent applicable. As lawful consideration for participating in the training, I, for myself, my heirs, executors, administrators, legal representatives, successors and assigns (the "Releasing Party"), hereby waive, release, discharge and agree not to sue and to indemnify, defend and hold harmless Heel.Sit, LLC, and their members, managers, agents, and employees (the "Released Party") from any and all injuries, losses, claims and damages to any person or persons of any nature whatsoever, including claims arising from the Released Party's own negligence, and all costs associated therewith, including attorney's fees, court costs and consultant fees, arising from my participation in the training.

This Waiver of Liability & Informed Consent Release shall be legally binding on the Releasing Party. Should the Releasing Party assert a claim to the contrary to what I have agreed to in this Waiver of Liability and Informed Consent Release, the claiming party shall be liable for all expenses (including attorney's fees, court costs and consultant fees) incurred by both the Releasing Party and the Released Party. No waiver or modification of any provision herein shall be valid unless expressly agreed to in writing by both the Released Party and the Releasing Party. I hereby consent to my dog being the subject of the photographs and/or audiovisual recording and authorize Heel.Sit, LLC and Cara Burns Fonteyne to cause the same to be exhibited for educational purposes as still photographs, transparencies, motion pictures, television, video or other similar media. I hereby release Heel.Sit, LLC and Cara Burns Fonteyne from any and all claims for damages for libel, slander, invasion of privacy or any other claim based on use of the above-described material(s). Every provision herein is intended to be severable. If any one or more of the provisions herein is found to be unenforceable or invalid, that shall not affect the other terms and provisions hereof, which shall remain binding and enforceable. I represent that I am at least 18 years of age.

Owner's signature: _____ Date: _____